**Use Case**: Create Order and View History Order

**Actors:** User (can be user or staff), System

**Tripper :** The customer buys the ticket, and the staff creates the order and prints the invoice for the customer

**Preconditions**:

* Staff are registered to authenticate and log into their accounts.
* Staff are directed to the homepage and go through the booking process for the customer.

**Main Flow**:

1. The system displays the employee's account settings page, which includes fields for the employee's name, email address, and other relevant personal information.
2. The system confirms that the employee's account is valid.
3. New information authentication system to ensure information meets all necessary requirements.
4. The system displays information about suitable products according to customers' needs (showing seats, time, ticket prices, movie titles, genres...)
5. System to validate booking information (about time, genre, movie name...etc)
6. The system displays information that the employee has made during the booking process and prompts the employee to confirm the changes before being saved.
7. The system saves information about booked tickets, successfully saves information, and prints tickets for customers after customers have completed the payment process.

The system displays a confirmation message that the changes were saved successfully.

**Alternate Flows**:

* If the staff enters the wrong information, the system will display an error message and ask to correct the error.
* If the customer cancels the booking, the staff will login to the system and cancel the ticket selection and refund.

**Postconditions**:

* The confirmation system updates information about tickets that have been sold.
* The system should display all the customer's order history. It should show the date, time, and details of each order.
* The system should be able to search for specific orders within customer order history by using filters such as date range, movie name, ticket type, etc.
* The system should be able to print or export their order history for their own records or for reimbursement purposes.